



Postal address for your return shipping:  
MTC Maintronic GmbH • Carl-Zeiss-Straße 10-14 • 97424 Schweinfurt / Germany

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Please complete the form completely and attach it to the returns.

) : By submitting the goods, you agree to the following conditions:

- In the case of shipments within the warranty period, please provide the invoice number or add the purchase receipt.
- If the goods contain defects in the sense of the warranty, all expenses for their elimination (repair, replacement) as well as the dispatch of MTC maintronic GmbH. Further damages acquired, e.g. by mistake installation or use are the responsibility of the purchaser, the expenditure for their elimination is liable to pay.
- If the goods are outside the warranty period, the device can be repaired.
- If you require a quotation, please select the appropriate option.
- If no cost estimate is requested, a repair is carried out without further consultation, otherwise a confirmation is given.
- If a repair is not required after a quotation, a cost of 25 EUR + 19% VAT will be charged, Plus the costs for return transport.
- Items which shipped not prepaid freight or not custom cleared can not be accepted

Customer ID	<input type="text"/>	Order-No. / Project / Commission	<input type="text"/>
Company	<input type="text"/>		
Contact person	<input type="text"/>		
Phone no.	<input type="text"/>		
Street	<input type="text"/>		
Zip code, City	<input type="text"/>	<input type="text"/>	
E-Mail:	<input type="text"/>		

*(If you dont purchased the product directly, please indicate your supplier or source of supply)*

Part No.	Serial No.	Name	Fault description	Delivery note / date
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

*Additional notes on the description of the error / remark / other*

Reason for return	<input type="text"/>	We want	<input type="text"/>
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Date

Signature / Stamp

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